

Everything ServeWay™ does for your church 90 features

One app for people, children, worship, giving, events, groups and your church website. Every feature below is part of ServeWay™, grouped by area of ministry.

People & Care

Children & Check-in

Worship & Media

Communication

Giving & Finance

Events & Facilities

Groups & Volunteers

Member Website

Admin & Security

FEATURE	WHAT IT DOES
● People & Care 12 features	
People and households	Keep every member and family in one record, with search, photos and household details.
Visitor registration	Register first-time guests by household, with their first visit and how they heard about you.
Visitor follow-up	A follow-up queue so no guest slips through, with a snooze for later.
Visitor welcome series	Automatic welcome emails and texts sent to new guests over their first weeks.
Milestones	Record baptisms, membership, weddings, funerals and other life events on a person.
Birthdays and anniversaries	See and print upcoming birthdays and anniversaries so no one is forgotten.
Church directory	Print a picture directory or show it online to signed-in members.
Prayer requests	Collect, approve and share prayer needs, on the website and on worship slides.
Visitation list	Track hospital and home visits that need a pastor or deacon.
Benevolence help	Take aid requests from staff or a web form, approve them and keep an aid log.
'Missed recent weeks' list	See who used to attend but has been missing lately, so someone can reach out.

FEATURE	WHAT IT DOES
Assigned follow-up tasks	Give a staff member or volunteer a to-do about a person, with a due date and tracking.
● Children & Check-in 10 features	
Child check-in and kiosk	Fast, touch-friendly check-in with family cards and a self-serve kiosk.
Phone QR check-in	Parents scan a QR code and check their children in from their own phone.
Name tags and labels	Print child and pickup labels sized to your label printer.
Authorized pickups	Record who may pick up each child and match them at pickup.
Nursery pickup messages	Send a parent's pickup code to the screen in the sanctuary through ProPresenter.
Check-in headcount on stage display	Show a running check-in headcount on the ProPresenter stage display.
Sunday School classes and rolls	Manage classes, teachers, rolls, visitors and attendance reports.
Sunday School class counts by phone	Teachers enter their class count from a phone, and it rolls up for the attendance slide.
Worship headcount	Record attendance for each service and show it on the Headcount slide.
VBS and camps	Online VBS and camp registration with optional fees and volunteer sign-up.
● Worship & Media 16 features	
Worship planner	Plan each service from a song library, a church template or last week's plan.
CCLI song reports	Export song-use reports in CCLI's layout as CSV or PDF.
ProPresenter playlist build	Build the ProPresenter playlist for Sunday straight from the service plan.
ProPresenter service-order advance	Move ProPresenter to the next item in the order from the ServeWay™ schedule.
Staff urgent alerts to stage display	Staff send a short urgent message to the ProPresenter stage display.
ProPresenter slide log	Keep a record of which slides were shown and when.
Auto-generated closing slide	Create the closing slide for each service automatically.

FEATURE	WHAT IT DOES
ProPresenter booth-crash fallback	Keep the service going if the ProPresenter booth computer crashes.
Easy Worship and OpenLP support	Write slides to an Easy Worship folder or use OpenLP instead of ProPresenter.
Announcements with per-slide review	Build the announcement deck automatically and review every slide before it is used.
Sermon notes	Write sermon notes and turn them into PowerPoint slides or a PDF handout.
Create Bulletin	Print, email and archive the bulletin from the Announcements screen.
Live streaming	Run OBS and stream through MUX.com, YouTube, Facebook or Vimeo.
OBS scene switching	Switch OBS scenes to follow ProPresenter during the service.
Save stream to website	Post the finished stream to the church website's sermon list.
Media library	One place for pictures, videos and slide backgrounds, including uploads from a phone.
● Communication 11 features	
Email, text and voice notifications	Reach the whole church or a group by email, text message or phone call.
Notification groups	Members choose the groups they want to hear from.
Email results and resend	See opens and clicks, then resend to people who did not click.
Email polls	Ask a question by email with one-tap Yes, No or Maybe answers.
Member Area polls	Signed-in members vote once each in church polls on the website.
Newsletters	Built-in monthly newsletter templates, emailed and posted to the website.
Sign-up pages	Simple sign-up pages with a shareable link and QR code.
AI writing helper	Help writing and polishing messages right on the compose screens.
Dictation and read-aloud	Speak instead of type, and have ServeWay™ read text aloud.

FEATURE	WHAT IT DOES
Approval queue	Review website forms, prayer requests and join requests before they go live.
Conference minutes	Keep business-meeting minutes in the church records.
● Giving & Finance 11 features	
Offering entry	Enter cash and checks, scan checks and split a gift across funds.
Online giving with Stripe	Members give by card or bank through the church's own Stripe account, with no ServeWay™ fee.
Tithe.ly sync and import	Bring Tithe.ly gifts in nightly or from a file.
Year-end giving statements	Build, print and email giving statements for every giver.
Expenses	Track expense requests, accounts and reports.
Budgeting	Set a budget and compare it with spending inside Expenses.
Accountant portal	Your accountant signs in and downloads giving records as CSV or PDF.
Pledge campaigns	Record pledges to a fund and show given versus pledged.
Member giving history and statements	Members see their own gifts and download their statement online.
Giving link and QR per fund	Every fund gets its own giving link and QR code for the bulletin or slides.
First-time-giver thank-you	Send an automatic thank-you after a person's first gift.
● Events & Facilities 7 features	
Church calendar	A month, week or list calendar for members, filtered by ministry.
Calendar subscribe (ICS)	Add one event, all public events or one ministry's events to a phone calendar.
Event RSVPs	Members RSVP online and get a confirmation email.
Monthly and wall calendars	Print a monthly calendar or show it on a touch-screen wall display.

FEATURE	WHAT IT DOES
Year-ahead planning	Plan the whole church year in one place.
Facility reservations	Request, approve and schedule rooms, from the app or the website.
Overdue alerts	Get a reminder when church work is waiting too long for someone to act.
● Groups & Volunteers 5 features	
Small groups browse and join	Members browse open groups and ask to join; the leader approves.
Teams and serving schedules	Schedule nursery, security, deacons and custom teams, with availability.
Accept or decline serving	Volunteers accept or decline their serving dates online.
Member volunteering sign-up	Members sign up to volunteer and see their own schedule.
Background-check tracking	Track each worker's background check and when it expires.
● Member Website 6 features	
Member Area sign-in	One shared sign-in for members across ServeWay™ and the website.
Member family info	Members view and update their own family's information.
Member invite email	Invite members to the Member Area by email.
Sermon archive	Sermon cards with search and filters by series, preacher, date and scripture.
Restricted documents	Documents for all signed-in members or only the roles you choose.
Website forms	Visitor, prayer, sermon and contact forms that flow straight into ServeWay™.
● Admin & Security 12 features	
Users and roles	Decide exactly who can see and change each part of ServeWay™.
Two-factor sign-in	A second sign-in step with an authenticator app, text code or recovery codes.
Sign-in security settings	Set lockout tries and time, password rules and the two-factor deadline, and unlock users.

FEATURE	WHAT IT DOES
CSV import	Bring in people, giving, attendance, groups, teams and events from spreadsheets.
Backups and restore	Encrypted backups on the PC or hosted, with easy restore.
Offline handling	Keeps working without internet and tells you plainly when you are offline.
Four languages	Use ServeWay™ in English, Spanish, Portuguese or Korean.
Kiosk mode and touch keyboard	Lock a PC to check-in or sign-up with an on-screen keyboard.
One PC, multiple displays	Run the staff desktop, kiosk and wall calendar from one PC, each on its own monitor.
Multiple churches and campuses	Keep several churches on one PC, each with as many campuses as it needs.
Error reports and feedback	Send a bug or feature report, and errors are reported automatically.
View Log and Open Log Folder	One click to view the log or open its folder when you need help.

ServeWay™ · Streaming partners include MUX.com, YouTube, Facebook and Vimeo · Available in English, Español, Português and 한국어.